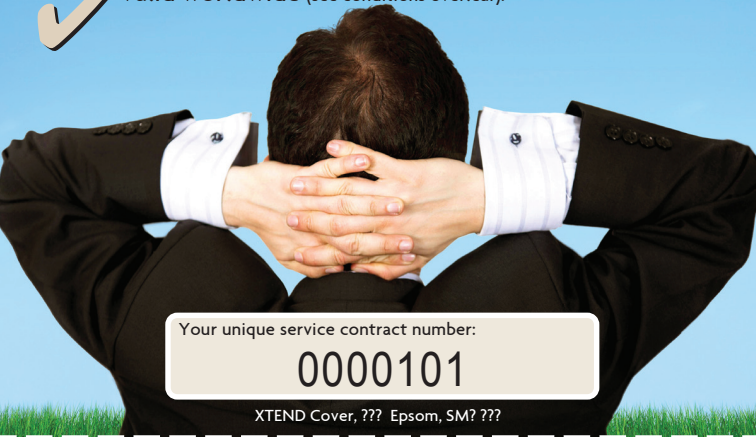


XTEND COVER

2 YEAR SERVICE CONTRACT

Valid for 2 years from the date of purchase

- ✓ No registration required – your details are already registered with us.
- ✓ As this contract is only valid when produced with proof of purchase, please ensure you retain them both together.
- ✓ If your product develops a fault, simply follow the instructions overleaf.
- ✓ Valid worldwide (see conditions overleaf).



Your unique service contract number:

0000101

XTEND Cover, ??? Epsom, SM? ???

XTEND COVER

2yr

Service contract number - please attach to customer invoice

0000101

XTEND COVER SERVICE CONTRACT TERMS AND CONDITIONS

(Please note - this contract is ONLY valid when produced with your proof of purchase)

1 Period of Cover

Your product is covered for the number of years printed on the front of this card from the date of purchase. This is the total period of cover regardless of any manufacturers additional guarantee.

2 Nature of cover

This is a service contract and is not an insurance policy. Faults caused by misuse or accidental damage are not covered by this agreement. The cover includes repairs for mechanical or electronic faults which occur in normal operation of the product. Parts and labour are covered subject to a reasonable estimate being approved by Xtend Cover before repair.

3 Repair Conditions

Replacement parts may be new, refurbished or non original manufacturers parts that perform to the necessary specifications to enable the product to perform its normal functions. Repair should be carried out by an approved manufacturers agent or by a repairer approved by Xtend Cover.

4 Local Repair/Return to Retailer

The cover enables you to use a local repairer of your choice for any repair work subject to pre-approval of the estimate. Subject to the pre approval of Xtend Cover the customer may return the product to the retailer for repair to be arranged. No postage or delivery costs are covered in the process of repair.

5 Irreparable Products/Repeated Faults

If Xtend Cover deem the product beyond economic repair or should the product require 2 or more repairs in the cover's lifetime Xtend Cover reserve the right to replace the product with a product of like kind and quality or reimburse the customer for the market value of the product at the time of the replacement.

Replacement products may be new or refurbished

and may be less expensive than the original product due to technological advances and other factors.

6 Limits of Liability

Under no circumstances shall the liability of Xtend Cover exceed the original value of the product on the retailers invoice. Furthermore Xtend Cover will not accept responsibility for lost pictures, films or any other losses caused by breakdown of the product.

7 Customers Responsibilities

You must follow the instructions for use and the maintenance recommendations provided by the manufacturer of the product. In particular you must take care to protect your lenses from excessive exposure to sunlight and protect camera and camcorder sensors from dust when changing lenses.

8 Items Not Covered

Consumer replaceables such as but not limited to batteries, rechargeable batteries, bulbs, tapes, cartridges, fuses, fluids, data recording media and software. All software and data must saved by you prior to repair. Please note the extended cover period only applies to the camera or camcorder body. Lenses and accessories are only covered by a standard 1 year guarantee.

9 Exclusions

Excluded from the cover are malfunctions caused by misuse or abnormal use such as but not limited to corrosion, rust, unreasonable dirt or dust build up, accidental or deliberate damage, theft or vandalism.

10 Proof of Purchase/Claims Procedure

This service contract is only valid with a proof of purchase.

11 Void Worldwide

The cover may be used for repair local to the customer but only subject to pre-approval by Xtend Cover.

The Claims procedure is simple –

1. E mail xtendcover@hotmail.com with the following details:
 - Name/Address/Phone number (as on the original invoice);
 - Service Contract reference number
 - Any changes to your address or phone number
 - Brief description of the fault.
2. We will call you to advise you of next action

NOTE: DO NOT PROCEED WITH ANY REPAIR WITHOUT FIRST CONSULTING US.

This cover is only valid for the individual or organisation that originally purchased it and is not transferable.